

# Boarding at Tuxedo Pet Lodge

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At the Tuxedo Pet Lodge, when we board your dog, we ensure that they are comfortable and enjoy their time here. It is important to us that the dogs are relaxed and confident and we make it a point that their stay is a pleasurable experience. It is very important to us to get to know your pet's personality, and their likes and dislikes individually. As we learn about your pet, we strive to make their time here comfortable, enjoyable, exciting, fun and stress free. Whether they are active, friendly, love to play, or seniors who just want to relax, or a pup who would much rather hang out with us humans on the couch, we do everything and anything to make your pets stay a happy and positive experience. Below you will find additional information about your pets stay. As always, thank you for letting your four legged family member stay with us!

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## What to bring...

We recommend you bring a blanket or bed, toys and treats/bones for your pet. It is tile throughout the kennel, so they will need something comfy to relax on. As always, we warn everyone not to bring something they will miss if it doesn't make it back home!

Please no comforters.

## While your pet is here...

We offer many packages and extras to make your pet's stay as comfortable as possible. We also offer departure baths, specialty baths, haircuts, nail clipping and teeth brushing. Please see our services sheet for all that we offer!

## Vaccinations...

All guests MUST be up to date **with Bordetella, Rabies, Distemper, Parvo, Lepto.**

All dogs must have the Bordetella shot **AT LEAST 2 weeks prior to boarding with us.**

## Checking on your pet...

While we encourage messaging us on Facebook or emailing us to check on your pup, you can also call us. However, sending an email or Facebook message is faster and easier, and we can send you pictures directly, and update you more often.

## Feeding...

It is extremely import to us for our guests food to be **packaged into zip-lock baggies for each feeding.** Please mark them with your dog's name. Packing a few treats and bones would be a good idea too!

**Large food containers/bags for extended stays only. (8+days)**

### **Medication...**

Tablets and capsules are free of charge. However, dogs that do not take their medication by pill pocket, cheese, peanut butter etc. and need to be physically administered their medicines, will be subjected to a fee.

### **Rates...**

Our daily rates are \$39.00 per day for the first dog and \$25.00 for each additional dog staying in the same run, **per day from day of drop off to the day of pick up**. This is a rate for all breeds and it is all inclusive. If you pick up your pet by 10 AM, you are not charged for that day.

**From June 1st to October 1st our boarding fee will go up \$5 per dog per day.**

### **Transportation...**

We offer transportation to and from boarding, day care & grooming, starting at \$10. If interested, ask us for an estimate!

### **Cancellation policy...**

We require advance notice of cancellations as follows: **48 hours notice for non-holiday boarding and 72 hours notice for major holidays, spring break and summer boarding**. Summer boarding is considered June 1st through October 1st. We reserve the right to charge up to \$50, or 50% of the reservation, whichever is less, when proper notice isn't given for cancellation.

### **Holidays...**

Tuxedo Pet Lodge will be closed on all federal holidays. This includes Thanksgiving, Christmas Day, New Years Day, Easter, Memorial Day, Independence Day, and Labor Day.

### **Methods of Payment...**

Right now **we only accept cash or check**. No credit cards. Sorry for the inconvenience!

## **I understand the following:**

- Check in/out time is 8:30 am to 11:00 am and 4:30 pm to 6:30pm, 7 days a week.
- I will be charged for the day of entry regardless of time of entry.
- Cash or check only, no credit cards.
- Pets checked out after 10:00AM will be charged for that day.
- All cancellations must be made 48 hours in advance or you will be subject to a cancellation fee.
- If fleas/ticks are found on your dog(s), we will bathe your pet in flea and tick shampoo for everyone's protection and an additional fee will be charged for this service.
- We are not responsible for destroyed beds or belongings during your pets stay.
- Although not presently a requirement, I understand that the Tuxedo Pet Lodge strongly recommends that all dogs be vaccinated against canine influenza.